



## Booking a hotel room

### *I´d like to book a room please.*

- Receptionist: – Good afternoon, Don Mario Hotel. May I help you?
- Ms Smith: – Yes. I´d like to book a room, please.
- Receptionist: – Certainly. When for, madam?
- Ms Smith: – April the 23rd.
- Receptionist: – How long will you be staying?
- Ms Smith: – Three nights.
- Receptionist: – What kind of room would you like, madam?
- Ms Smith: – Er... double with bath. I´d appreciate it if you could give me a room with a view over the lake.
- Receptionist: – Certainly, madam. I´ll just check what we have available. . .  
Yes, we have a room on the 4th floor with a really splendid view.
- Ms Smith: – Fine. How much is the charge per night?
- Receptionist: – Would you like breakfast?
- Ms Smith: – No, thanks.
- Receptionist: – It´s eighty four euro per night excluding VAT.
- Ms Smith: – That´s fine.
- Receptionist: – Who´s the booking for, please, madam?
- Ms Smith: – Mr and Ms Smith, that´s S\_M\_I\_T\_H.
- Receptionist: – Okay, let me make sure I got that: Mr and Ms Smith. Double with bath for April the 23rd, 24th and 25th. Is that correct?
- Ms Smith: – Yes it is. Thank you.
- Receptionist: – Let me give you your confirmation number. It´s: 7576385. I´ll repeat that: 7576385. Thank you for choosing San Felice Hotel and have a nice day. Goodbye.
- Ms Smith: – Goodbye.